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Health

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**Annual Report and Plan for Community Benefit
Huntington Hospital
Fiscal Year 2024 (July 1, 2023 – June 30, 2024)**

Submitted to:
Department of Health Care Assessment and Information (HCAI)
Accounting and Reporting Systems Section
Sacramento, California

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About Huntington Hospital

Huntington Health

Huntington Health stands for community. We stand for compassion. But more than anything, Huntington stands for health. Providing world-class health care is our specialty, and it's what we've been doing for the San Gabriel Valley since 1892. In August 2021, Huntington Hospital affiliated with Cedars-Sinai under the umbrella of Cedars-Sinai Health Systems. Our new name, Huntington Health, reflects the fact that we're more than just trusted hospital care. From primary care to emergency care – and everything in between – we offer a complete spectrum of care options. As a result of our affiliation with Cedars-Sinai, we have access to additional resources that further strengthen our ability to provide personalized, high-quality care.

Huntington Hospital is a 544-bed, nonprofit community hospital located in Pasadena, California. The hospital offers a full complement of acute medical care and community services, ranging from general medicine to the foremost specialized programs in cardiovascular services, oncology, and the neurosciences. The hospital is a certified Comprehensive Stroke Center. It has the only Level II Trauma Center in the region as well as the only Level III Neonatal Intensive Care Unit (NICU). In addition, Huntington Hospital offers women's and children's services, state-of-the-art orthopedic surgery, psychiatric services, Huntington Hospital Senior Care Network, and Huntington Ambulatory Care Center.

Partnerships

Through an ongoing contractual partnership between Huntington Hospital and Shriners Hospitals for Children – Southern California, inpatient surgical and medical services for pediatric patients are available at Huntington Hospital and the medical team provides advanced post-surgical care. The Shriners for Children Medical Center, an Ambulatory Medical Office (located across the street from the hospital campus) offers outpatient specialty care services for pediatric patients in the region. In 2018, Huntington Hospital and Providence, formally known as St. Joseph Health, entered into a Network Affiliation Agreement to further expand access to providing quality care to Providence patients. Providence St. Joseph Health, which includes 12 medical institutions across Los Angeles and Orange Counties, contracts with Huntington Hospital for acute care hospital and outpatient clinical services.

Awards

- U.S. News & World Report as a 2024-2025 **Best Hospital**, ranking number ten in California* and number five in Los Angeles*, and was recognized in 24 types of care
 - Huntington Health received national recognition in gastroenterology and GI surgery (#42). The facility was named 'high performing' in seven adult specialties, including cancer, diabetes & endocrinology, geriatrics, neurology & neurosurgery, orthopedics, pulmonology & lung surgery, and urology
 - Huntington Health was named 'high performing' in sixteen procedures and conditions, including: spinal fusion, heart failure, colon cancer surgery, COPD, diabetes, gynecological cancer, heart attack, hip replacement, hip fracture, kidney failure, knee replacement, leukemia, lymphoma & myeloma, pneumonia, prostate cancer surgery, stroke and transcatheter aortic valve replacement (TAVR)
- Blue Shield of California Blue Distinction®
 - Bariatric Surgery
 - Cardiac Care
 - Knee and Hip Replacement
 - Maternity Care
- Magnet® designation for nursing excellence from the American Nurses Credentialing Center
- Accredited by the American College of Surgeons Committee on Cancer and the National Accreditation Program on Breast Cancer
- American Heart/Stroke Association and The Joint Commission Certification for Comprehensive Stroke Center
- Get with the Guidelines Stroke Gold Plus Quality Achievement Award from the American Heart/Stroke Association, Stroke Honor Roll Elite and Type 2 Diabetes Honor Roll
- Awarded LGBTQ+ Healthcare Equality High Performer designation by the Human Rights Campaign
- Beacon Award for Excellence in critical care by the American Association of Critical Care Nurses (AACN)
- American College of Surgeons Verified Level II Trauma Center
- ABRET Lab Accreditation
- Baby-Friendly® USA Designated Hospital
- Newsweek's #10 Best Surgery Center in California for 2024 (Huntington Ambulatory Surgery Center)

Mission and Vision

Mission

To provide excellent health care and compassionate service to each person by bringing together outstanding physicians, caring nurses, professional staff and advanced technologies.

Vision

To be the leader in creating community well-being through world-class health care delivered with kindness and dignity.

Core Values

Respect * Integrity * Stewardship * Excellence * Collaboration

Diversity, Equity, and Inclusion Pledge

Since 1892, Huntington has provided quality care, jobs, and support to the communities we serve to ensure a bright future where all residents can reach their full potential. We are dedicated to ensuring equity in all aspects of our work, from care delivery to employment and across our outreach efforts to support community well-being.

We are committed to addressing health disparities that exist so that all communities may thrive. We acknowledge historical barriers, societal inequities and biases that disproportionately impact low-income households, communities of color, people with disabilities and other underserved communities that make it harder for these groups to have equitable access to care, higher education, housing and jobs.

We actively pledge to:

- **Apply** an equity lens to all aspects of our business, care, and will collaborate with our community to prioritize their voices.
- **Partner** with others to breakthrough economic, cultural, and language barriers. We want to ensure that all receive high-quality care – regardless of income, sexual orientation, gender identity, race, ethnicity, or language – and can reach their full potential.
- **Enforce** equitable processes and policies in hiring, promotions, and employee compensation.
- **Develop** ways to measure, track, and share our progress on these commitments to ensure accountability and impact.
- **Revisit** and update these commitments annually as part of our ongoing journey to an equitable future.

Governance

The Huntington Health Board of Directors guides the direction of community benefit, with guidance from the Community Benefit Committee.

Officers of the Board of Directors

- Paul Johnson, Chair
- Lori J. Morgan, MD, MBA, President/CEO
- Michelle Quinones Chino, Secretary
- Wayne Brandt, Treasurer
- Steven Mohr, Assistant Secretary/Treasurer

Board of Directors, Huntington Health

Sharon Arhofer	M. Christian Mitchell
Erin Baker	Lori J. Morgan, MD, MBA
Wayne Brandt	Mei-Lee Ney
Michelle Quinones Chino	Elizabeth Olson
Akila Gibbs	Thomas Priselac
Ronald L. Havner, Jr.	Peter Rosenberg, MD
Christopher Hedley, MD	Jaynie Studenmund
R. Scott Jenkins	Deborah Williams
Paul Johnson	David Wrigley
David M. Kirchheimer	Renee Ying
Brandon Lew	<i>Ex Officio: Wafaa Alrashid, MD</i>

Board of Trustees

Wayne Brandt, Chair
Michelle Quinones Chino, Secretary
David M. Kirchheimer, Treasurer
Paul Johnson
Jaynie Studenmund

Community Benefit Oversight

The Community Benefit Committee (CBC) is an advisory committee for the hospital's community benefit programs. The CBC reviews and validates legal and regulatory compliance specific to community benefit mandates; assures community benefit programs and services are effectively meeting identified community health needs, with emphasis on populations with unmet health needs; and increases transparency and awareness of community benefit activities. The members of the CBC include:

Akila Gibbs, Executive Director, Pasadena Senior Center

Alicia Procello, Vice President, Corporate Social Responsibility & President, Avery Dennison Foundation

Ana Maria Apodaca, Director, Health Programs, Pasadena Unified School District

Ann Rector, Community Member

Anne Miskey, Chief Executive Officer, Union Station

Araceli Mellem, Executive Assistant to the Mayor, City of Pasadena

Cathi Chadwell, Executive Director, Philanthropy and Public Affairs, Huntington Hospital

Celina Alvarez, Executive Director, Housing Works
Christian Port, Sr. Manager Business Dvlpmt., Planned Parenthood of Pasadena/San Gabriel Valley
Debbie Williams, Huntington Hospital Board Member
Divina Bautista, Head Nurse Practitioner, Caltech Student Health Center
Ellen Kramer, Executive Director, Youth & Healthy
Elva Sandoval, Executive Director, Families Forward
Jane Haderlein, Senior Vice President Philanthropy and External Affairs, Huntington Hospital
Jenny Vanslyke, Prehospital Care Manager/PFD Nurse Education, Huntington Hospital
Justin Chapman, Pasadena City Council – District 6
Juliana Serrano, Director, Office of Creative Connections, All Saints Church
Kathy Podley, Community Member
Lena Kennedy, Community Advocate
Lori J. Morgan, President and CEO, Huntington Hospital
Marcia Penido, Director, Care Coordination, Huntington Hospital
Margaret Morrow, President and CEO, Public Counsel
Margie Martinez, Chief Executive Officer, ChapCare
Mark Waterson, Chief Executive Officer, Convalescent Aid Society
Pamela Weatherspoon, Vice-President, Diversity, Equity and Inclusion, Huntington Hospital
Priscilla Gamb, Community Advocate
Rita Elshout, Community Advocate
Ruth Pichaj, Manager, Community Outreach and Community Benefit, Huntington Hospital
Stacy Miller, Director Volunteer Services, Huntington Hospital
Steve Madison, Councilmember District 6, City of Pasadena
Theodore “Ted” Ecklund, Battalion Chief – EMS Division
Vannia DeLaCuba, Field Representative to the Mayor, Pasadena City Hall
Wendy Wang, Director of Community Education, Outreach, and Public Policy, Pacific Clinics

Caring for our Community

Only six years younger than Pasadena itself, Huntington Hospital has grown with the community we serve. Through our efforts, including collaborations with our long-standing community partners, we continue to work to improve the health and well-being of all individuals living and working in the community, with particular attention to those who are too often without resources.

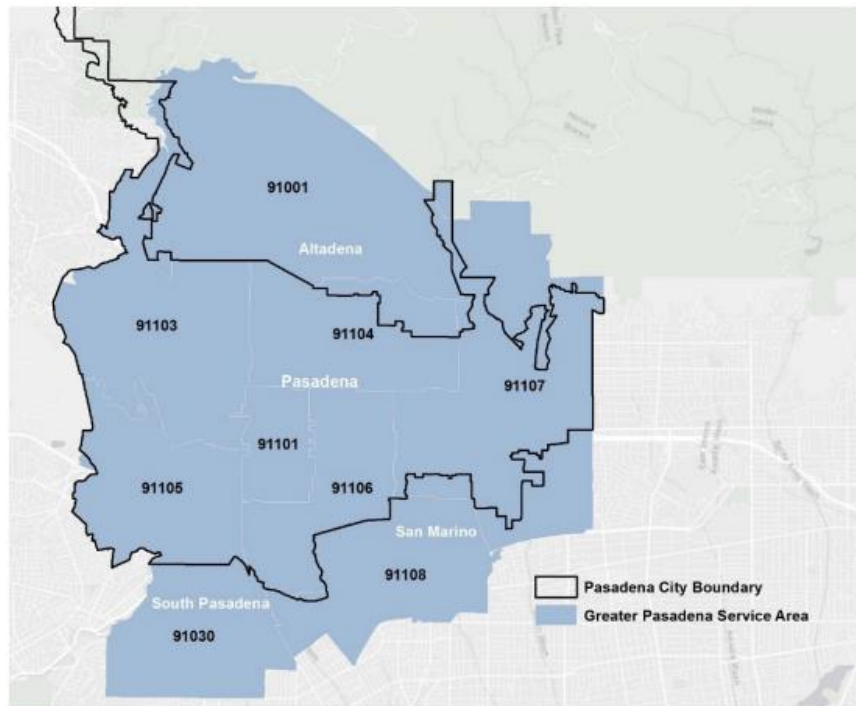
Service Area

Huntington Hospital is located at 100 W. California Blvd., Pasadena CA 91105. The hospital's service area encompasses nine ZIP Codes in the cities of Altadena (unincorporated), Pasadena, San Marino, and South Pasadena. The service area is located in the Los Angeles County 5th Supervisorial District and in Los Angeles County Service Planning Area (SPA) 3.

Huntington Hospital Service Area

Geographic Areas	ZIP Codes
Pasadena	91101, 91103, 91104, 91105, 91106, 91107
San Marino	91108
Altadena	91001
South Pasadena	91030

Service Area Map



Community Snapshot

Population Characteristics	Huntington Hospital
Total Population of the service area	234,421
Gender	Percent
Female	51.7%
Male	48.3%
Race/Ethnicity	Percent
White	36.9%
Hispanic/Latino	29.9%
Asian	19.3%
Black/African American	9.7%
Other or Multiple Races	4.0%
American Indian/Alaskan Native	0.1%
Native Hawaiian/Pacific Islander	0.1%
Age	Percent
Less than 18 years	19.6%
18 – 64	64.0%
65+	16.4%
Socioeconomic Status	Percent
Residents living below 100% of the federal poverty level (FPL)	11.6%
Residents living below 200% of the federal poverty level (FPL)	24.2%

Source: U.S. Census Bureau, American Community Survey, 2015-2019. <https://data.census.gov/cedsci/>

Community Health Needs Assessment

Huntington Hospital conducted a Community Health Needs Assessment (CHNA) in 2022 as required by state and federal law. The CHNA is a primary tool used by Huntington to determine its community benefit plan, which outlines how it will give back to the community in the form of health care and other community services to address unmet community health needs. The assessment incorporated components of primary data collection and secondary data analysis that focused on the health and social needs of the service area. Huntington Hospital worked collaboratively with the City of Pasadena Public Health Department to complete the CHNA.

Priority Health Needs

Significant health needs were identified from an analysis of the primary and secondary data sources. Interviews and focus groups with community stakeholders were used to gather input and identify the significant health needs.

- Access to care
- Chronic diseases
- COVID-19
- Dental health
- Housing and homelessness
- Mental health
- Overweight and obesity
- Preventive practices
- Substance use

The identified significant community needs were prioritized with input from community stakeholders. The interviewees were asked to prioritize the health needs according to highest level of importance in the community. Mental health, COVID-19, housing and homelessness, access to care and substance use were ranked as the top five priority needs in the service area.

The CHNA and Implementation Strategy are available on the hospital's website at <https://www.huntingtonhealth.org/community/community-benefit/>. Public comment on the CHNA and Implementation Strategy is encouraged as community input is used to inform and influence this work. Written comments can be submitted to Ruth Pichaj at Ruth.Pichaj@huntingtonhealth.org.

Addressing Priority Health Needs

In FY24, Huntington Hospital engaged in activities and programs that addressed the priority health needs identified in the 2023-2025 Implementation Strategy. Huntington Hospital chose to address access to health care services, chronic diseases, housing and people experiencing homelessness, mental health, overweight and obesity, and preventive care through a commitment of community benefit programs and resources. Selected activities and programs that highlight the hospital's commitment to address the priority health needs are detailed below.

Access to Health Care Services (including Mental Health and Preventive Care)

Financial Assistance, Insurance Enrollment, Transportation, and Prescription Medication Support

Huntington provided financial assistance through free and discounted care and government health programs for low-income patients for health care services. Huntington's financial assistance policy can be accessed, if eligibility criteria are met, by people who earn up to 400% of the federal poverty level (\$120,000 for a family of four) and significantly discounted care to those who earn up to 600% of the federal poverty level (\$180,000 for a family of four). While more people have access to insurance coverage through the Affordable Care Act and Covered California, many commercial insurance plans carry a high deductible or copay, causing financial hardship for patients. Expanded eligibility criteria for free or discounted care, along with Cedars-Sinai's 2024 implementation of the automation- and data analytics-driven Patient Financial Clearance presumptive screening tool (a product of Experian Health), enables more people to receive financial assistance. In addition, assistance was provided to enroll low-income persons in health insurance programs. Information on Huntington's financial assistance policy is available on the hospital website, including the application form and contact information.

The hospital also provided transportation support for those patients and families who were not able to access needed care due to a lack of transportation. Huntington provided discounted or free prescription medications for patients unable to afford the cost of their medications.

Health Screenings and Flu Vaccines

Registered nurses worked in partnership with community agencies and offered free health counseling and screenings for diabetes and hypertension at a variety of community sites. Throughout the year, we participated in health fairs, providing free health education for disease prevention and management, and maintaining a healthful lifestyle. We also held free flu shot clinics throughout the community. In FY24 Huntington Hospital provided over 1500 health screenings and over 1800 flu shots.

Health Information, Outreach and Referrals

In FY24 Huntington provided in-person and virtual health education classes for over 300 people, plus social media posts, blogs, and videos that focused on access to care, preventive services, substance use and mental wellbeing.

In partnership with the Pasadena Public Health Department, the [Healthy Pasadena Website](#) made community health data accessible at no cost to service providers, nonprofits organizations and the public. The joint Public Health and hospital Community Health Needs Assessments are posted on the website.

Lactation Support

Huntington Hospital provides post-partum lactation support and baby-care advice to new parents after discharge for as long as needed.

Ambulatory Care Clinic

Staffed by the hospital's internal medicine residents, the Huntington Ambulatory Care Clinic (HACC) provided primary and specialty care for uninsured and underinsured community members.

Psychiatric Care

The Della Martin Center offers two levels of care: a five day a week Partial Hospitalization Program (PHP) and a three day a week Intensive Outpatient Program (IOP). The Outpatient Program provides screening and treatment for adult psychiatric patients, and/or those with substance use and alcohol use disorder, who are experiencing mild to severe symptoms. This includes patients who recently have been discharged from inpatient settings, detox, or those at risk for psychiatric hospitalization, and others who can benefit from ongoing outpatient psychiatric or addiction treatment. Huntington Hospital's outpatient psychiatry is one of many subsidized health services, ensuring healthcare access for patients with vulnerabilities.

Social Determinants of Health Screening

Through assessment and interventions that help people who experience vulnerabilities based on their social determinants of health, Huntington Hospital connects patients to the resources they need. Assessment tools identify health related social needs such as housing instability, utility needs, transportation needs, food insecurity, social isolation, interpersonal violence, mental health and substance abuse, depression, independent living, access to care and health literacy.

- This past year, Huntington Hospital drastically scaled up screening ensuring that the health-related social needs of every adult patient discharging from the hospital can be identified and addressed.

- In FY24 Huntington Hospital screened 16,332 adult patients who were admitted to hospital, over 4,000 screened positive for one or more social determinants of health, which fostered over 20,000 encounters to support connecting patients to needed services and programs.
- An electronic referral platform called “Cedars-Sinai Community Resource,” driven by the findhelp product, streamlined referral pathways, improved coordination, and improved access to vital community resources for patients and the community.

Transportation

Huntington hospital supports patients in need with cab fares, bus tokens and additional transportation navigation as needed.

Discounted Prescription Drugs, Equipment/Supplies

Huntington Hospital provides discounted prescription drugs and equipment to patients with vulnerabilities who qualify for these programs.

Outpatient Palliative Care

Huntington Hospital provides a team that includes a physician, nurse, chaplain and social worker who work together, providing extensive support on an outpatient basis for families. The focus is on a whole-person treatment approach for the physical, psychological, social and spiritual aspects of an illness. The goal is to maximize quality of life for both the patient and their family.

Nalaxone Distribution and Fentanyl Education

As part of an ongoing initiative within the emergency department to reduce deaths from drug overdoses, Huntington Hospital distributed naloxone nasal spray kits to patients at no cost, accompanied by counseling. Additionally, Huntington’s Community Outreach and Education team is committed to community-wide education and access to lifesaving overdose medication – Narcan. Educational events occurred at various locations from the local Kiwanis Club to the Girl Scouts to Police Department-sponsored events. Over 140 Narcan units were distributed with training.

Black Maternal Health Event

In honor of Black Maternal Health Week, Huntington Health hosted an event to raise awareness and bring about change surround Black maternal health outcomes inequities. According to the Centers for Disease Control and Prevention, Black women are three times more likely to die from a pregnancy-related cause than white women due to multiple factors, including variation in the quality of health care they receive, underlying chronic conditions, structural racism and implicit bias. Seven panelists offered their unique perspectives, share insights, lived experiences and data. The

event was attended by both internal clinicians, employees and leaders as well as external community leaders.

Community Support/Grantmaking

This year, Huntington Hospital directed strategic Access to Care grantmaking to two organizations:

- Altamed Health Services, a culturally sensitive patient-focused community health network of Federally Qualifies Health Centers, will implement the Transitions of Care program in their newly acquired Pasadena clinic sites, ensuring vulnerable patients are connected to high quality primary care and medication reconciliation services.
- Additionally, directed grantmaking to build capacity for the Health Consortium of Greater San Gabriel Valley with the goal of strengthening the health care safety net and optimize seamless access to high quality physical, behavioral and social health services in the Greater San Gabriel Valley.

Collaborative Involvement

Established in 2000, Health Consortium of Greater San Gabriel Valley is dedicated to serving vulnerable populations, supporting access to services, information sharing, promoting strategic partnerships and increasing visibility for our participants. Huntington Hospital staff serve on the consortium and as chair of the San Gabriel Hospital Collaborative, a sub-group of the consortium. The collaborative strengthens the local network of physical, behavioral, and social health organizations to facilitate integrated, quality, and culturally responsive services among diverse and vulnerable communities in the Greater San Gabriel Valley.

Chronic Diseases (including Overweight and Obesity)

Outpatient Rehabilitation Services

The Outpatient Rehabilitation Services Department is a fully integrated program specializing in neurological and orthopedic diagnoses. Physical Therapy, Occupational Therapy, and Speech Therapy services are provided to persons who have experienced stroke, traumatic brain injury, concussions, spinal cord injury, ALS, Multiple Sclerosis, Parkinson's Disease, and other neurologic conditions.

Senior Care Network

The Senior Care Network (SCN) helps older adults and adults with disabilities and their families remain healthy and independent and live safely in their homes. The community-based team includes over 30 staff and additional volunteers and students. They responded to phone inquiries from the general public, provided educational lectures, and distributed biannual Health Connection Newsletters, containing information and advice on aging and disease management.

Food For All

Huntington Hospital is a member of the Food for All San Gabriel Valley Initiative. The program introduced food insecurity screening with patients and used the “findhelp social determinates of health platform” to connect at-risk patients with patient navigators who are located at food agency partners – Seeds of Hope and Project Angel Food. In the two years of project implementation, Hunting Hospital has referred over 330 people to local organizations, resulting in connections to food resources, public programs and other needed services like rental assistance, housing, transportation and support with utilities.

Cancer Care

The Huntington Hospital Cancer Center offered education and support groups helping patients and their families cope with their diseases. In addition, cancer navigators, who are nurses, dieticians, and social workers, helped coordinate services and navigate through appointment scheduling, insurance coverage questions, and complementary therapies. At the Constance G. Zahorik Appearance Center at Huntington Hospital, a licensed cosmetologist helped clients manage the cosmetic side effects of cancer treatment, including the use of wigs, makeup, scarves and hats, and sun protective clothing. Referrals for breast prosthesis and bra fittings were also provided.

Support Groups

Huntington Hospital offered support groups including lung cancer and mind-body programs.

Health Care and Supportive Services

Recently established thanks to community support, the Senior Caring Fund is a safety net assistance program to provide small grants (up to \$500) for specific gap-filling needs for San Gabriel Valley residents who are mentally, physically, or economically frail. Examples include blood pressure monitors for those at risk for health complications, eyeglasses, temporary lodging pending bed availability, and home medical equipment required for safe hospital discharge.

Health Education, Outreach, and Exercise Activities

Health education sessions were offered through the Senior Care Network. Therapeutic yoga was offered at senior centers and community centers. Additional senior care classes include, but are not limited to, exercise, men’s health and healthy aging.

Diabetes Empowerment and Education Program

Huntington Hospital offered a six-week diabetes management program in Spanish and English for persons who are pre-diabetic, have Type 1 diabetes or Type II diabetes. The program was available to anyone, including caregivers and family members of persons with diabetes. 40 people participated in the program.

Community Support/Grantmaking

Access to care grantmaking to local clinics, focused on transitions of care for vulnerable populations has direct impact on community members seeking care and educational support for chronic diseases. See page 14 for Access to Care Community Support/Grantmaking.

Housing and People Experiencing Homelessness

PORT Team

The Pasadena Outreach Response Team (PORT) is a joint effort of the City of Pasadena Public Health and Fire Departments, and Union Station Homeless Services that addresses homelessness as a public health concern. PORT provided field-based support and advocacy for people who were experiencing homelessness, living with chronic health conditions, diagnosed with mental health and/or substance use disorders. The registered nurse assigned to the PORT program works 24 hours per week, with 10 hours per week paid for by Huntington Hospital. PORT services include healthcare navigation, field-based health screenings, vaccines, wound care and appointment accompaniment.

Health Care and Supportive Services

Huntington commits focused resources – social work, nursing and psychiatry – to supporting patients experiencing homelessness throughout the hospital. Additionally, Huntington Hospital supported people experiencing homelessness by connecting patients to shelters and providing transportation, food, clothing and conservatorship services as needed.

Other Community Benefit Services

Huntington Hospital provided community benefit services in addition to those programs that focused on addressing priority health needs.

Health Professions Education

Graduate Medical Education (GME)

Huntington Hospital offered two residency training programs for Medicine and General Surgery. 45 medical residents participated in the internal medicine program or the general surgery training program.

Nursing Education

Huntington Hospital partnered with universities and colleges to provide staff-precepted clinical education for nursing students. This year, over 800 student nurses were precepted by Huntington nursing staff.

Other Health Professions Education

Other health professionals are educated and performed their clinical hours and/or internship rotations at the hospital. FY24 included a 2.5x growth in number of students-in-training over the previous year. Hospital staff precepted 365 students in:

- Clinical laboratory
- Occupational therapy
- Outpatient Rehabilitation
- Paramedic/EMT
- Pharmacy
- Physical therapy
- Radiology
- Respiratory care services
- Social work
- Speech language pathology

Medical Library

Huntington Hospital operates a medical library, which was open to health care professionals, medical students, patients, families and the public.

Subsidized Health Services

Subsidized health services are clinical services provided despite a financial loss to the organization. To qualify as a subsidized health service, the organization must provide the service because it meets an identified community health need.

Huntington Health provided outpatient services for a broad spectrum of care including but not limited to general surgery, endocrinology, ophthalmology, ENT and more.

Research

The Clinical Research Department (CRD) supports clinical research studies, including those involving human subjects, to advance the science of medicine, investigate enhanced treatment options and improve health care delivery.

Cash and In-Kind Donations

Cash Donations

Huntington Hospital supported community organizations through cash donations that addressed community health needs.

In-Kind Donations

Leadership staff participated in community collaboratives and partnerships to increase access to health care and address community needs.

Community Benefit Operations

In FY24, community benefit operations supported:

- Lyon Software CBISA subscription
- Administrative and management support
- Community benefit consultants

Community Building Activities

Workforce Development

Huntington Hospital has an ongoing partnership with Blair High School's Health Careers Academy program, a local Pasadena public school with a student body overwhelming non-white and economically disadvantaged. Students spent 100+ hours volunteering throughout the hospital, gaining experience and skills translatable to health careers and professions.

Financial Summary of Community Benefit

Huntington Hospital’s financial summary of community benefit for the FY24 reporting period (July 1, 2023 to June 30, 2024) is summarized in the table below. The Hospital’s community benefit costs comply with Internal Revenue Service instructions for Form 990 Schedule H. The costs are calculated using a cost to charge ratio for any unreimbursed services. Also included are activities that improve the community’s health status. Costs for these activities include direct costs and allocated overhead costs, offset by any donations and grants received.

Community Benefit Financial Categories	Net Benefit FY24
Unreimbursed Cost of Direct Medical Care for the Poor and Underserved (Excludes the unreimbursed cost of caring for Medicare patients) <ul style="list-style-type: none"> • Charity care and uncompensated care for the uninsured: \$ 13,172,000 • Unreimbursed cost: caring for Medi-Cal patients: \$58,218,000 	\$71,390,000
Unreimbursed Cost of Specialty Government Programs	\$1,941,000
Research Programs: Research Costs, less support from others (including grants and donors)	\$1,071,000
Community Benefit Programs, including Community Health Improvement Services, Charitable Donations and Education and Training for Physicians and Other Health Professionals	\$29,452,000
Total Community Benefit Excluding Unpaid Cost of Direct Medical Care for Medicare Patients	\$103,854,000
Unreimbursed Cost of Direct Medical Care for Medicare Patients	\$40,706,000
Total Community Benefit	\$144,560,000

Community Benefit Plan FY25

As a result of the 2022 Community Health Needs Assessment (CHNA), Huntington Hospital selected significant health needs it will address through its 2023-2025 Implementation Strategy. The plan outlines the health needs the hospital will and will not address and the strategies it will use to address the selected health needs.

Significant Needs the Hospital Intends to Address

Huntington intends to take actions to address the following health needs:

- Access to care
- Chronic diseases
- Housing and people experiencing homelessness
- Mental health
- Overweight and obesity
- Preventive care

Health Need –

Access to Health Care Services (including Mental Health and Preventive Care)

Goals:

- Increase access to health care, mental health care and preventive care to improve the health of medically underserved individuals in the community.
- Increase the capacity of health care provider partners to meet the needs of the medically underserved.

Strategies and Programs

Financial Assistance

Provide financial assistance through free and discounted care and government health programs for low-income patients for health care services, consistent with the hospital's financial assistance policy.

Insurance Enrollment Assistance

Offer health insurance information and enrollment assistance. Convene community organizations to identify strategies to enroll low-income residents in affordable health insurance plans and assist them to obtain a medical home.

Transportation and Prescription Medication Support

Provide transportation support for patients who cannot access health services because of lack of transportation. And provide discounted or free prescription medications for patients who were unable to afford the cost of their medications.

Health Screenings

Registered nurses, fluent in English and Spanish, conduct free health screenings and counseling at community locations.

Vaccines

Provide free flu shots and COVID-19 vaccines at community locations.

PORT Team

The Pasadena Outreach Response Team (PORT) is a joint effort of the City of Pasadena Public Health and Fire Departments, and Union Station Homeless Services that addresses homelessness as a public health concern. PORT provides field-based support and advocacy for people who are experiencing homelessness, living with chronic health conditions, diagnosed with mental health and/or substance use disorders. Additionally, PORT provides field-based health screenings and administers flu vaccines and COVID-19 vaccines. Huntington Hospital will provide a registered nurse to assist the program.

Ambulatory Care Clinic

Provide primary and specialty care for uninsured and underinsured community members through the Huntington Ambulatory Care Clinic (HACC). Provide pop-up community medical clinics with follow-up at HACC as appropriate. Explore creation of an LGBTQ+ clinic as a component of HACC.

Community Support

Provide cash and in-kind donations to nonprofit community organizations dedicated to increasing access to health care.

Health Need –

Chronic Disease (including Overweight and Obesity)

Goals:

- Reduce the impact of chronic diseases on health and increase the focus on chronic disease prevention and treatment education.
- Reduce overweight and obesity as a result of increased healthy eating and physical activity.

Strategies and Programs

Chronic Disease Screening

Registered nurses, fluent in English and Spanish, conduct free health screenings and counseling at community locations.

Diabetes Empowerment and Education Program

Provide a six-week diabetes management program, offered in English and Spanish, for persons who are pre-diabetic, have Type 1 diabetes or Type II diabetes. The class is also available to caregivers and family members of persons with diabetes.

Support Groups

Host support groups for persons with chronic diseases, including nutrition/weight management, and their caregivers.

Cancer Center

Offer education and support groups helping persons with cancer and their families. Cancer navigators, who are nurses, dieticians, and social workers, help coordinate cancer services. A licensed cosmetologist at the Constance G. Zahorik Appearance Center at Huntington Hospital will help clients manage the cosmetic side effects of cancer treatment.

Community Outreach, Health Education and Exercise Classes

Conduct community outreach programs to provide information, education and resources, and raise awareness about chronic disease prevention and management. Provide community exercise programs.

Senior Care Network

Assist older adults and adults with disabilities and their families to remain healthy and independent and live safely in their homes. A community-based team responds to phone inquiries from the general public, provides educational lectures, and distributes *Health Connection* Newsletters, which contain information and advice on aging and disease management.

Food for All

Huntington Hospital is a member of the Food for All San Gabriel Valley Initiative. Initiate food insecurity screening with patients and use a Social Determinates of Health platform to connect at-risk patients with patient navigators who are located at food agency partners.

Lactation Support

Provide lactation support under the supervision of a lactation specialist to breastfeeding mothers. Breastfeeding has been shown to reduce the risk of childhood obesity.

Community Support

Provide cash and in-kind donations to nonprofit community organizations dedicated to address chronic diseases and increase access to healthy eating and active living.

Health Need –

Housing and People Experiencing Homelessness

Goals:

- Connect people experiencing homelessness to community-based programs and services.
- Build strategies to improve the health and housing stability of people experiencing homelessness.

Strategies and Programs

PORT Team

The Pasadena Outreach Response Team (PORT) is a joint effort of the City of Pasadena Public Health and Fire Departments, and Union Station Homeless Services that addresses homelessness as a public health concern. PORT provides field-based support and advocacy for people who are experiencing homelessness, living with chronic health conditions, diagnosed with mental health and/or substance use disorders. Additionally, PORT provides field-based health screenings and administers flu vaccines and COVID-19 vaccines. Huntington Hospital will provide a registered nurse to assist the program.

Care Navigation

A community navigator and two community homeless coordinators will assist vulnerable populations, including people who were experiencing homelessness.

Community Support

Provide cash and in-kind donations to nonprofit community organizations dedicated to addressing housing and homelessness.

Evaluation of Impact

Huntington Hospital is committed to monitoring and evaluating key initiatives to assess the programs and activities outlined in this Implementation Strategy. We have implemented a system for the collection and documentation of tracking measures, such as the number of people reached/served, and collaborative efforts to address health needs. An evaluation of the impact of the hospital's actions to address these significant health needs will be reported in the next scheduled CHNA.

Needs the Hospital Will Not Address

Since Huntington Hospital cannot directly address all the health needs present in the community, we will concentrate on those health needs that can most effectively be addressed given our areas of focus and expertise. Taking existing hospital and community resources into consideration, Huntington will not directly address the remaining health needs identified in the CHNA, including: dental care and substance use.

Contact Information

Huntington Hospital
100 W. California Blvd.
Pasadena, CA 91105

<https://www.huntingtonhealth.org/>

Community Benefit Contact

Ruth Pichaj, RN, PHN
Manager, Community Outreach and Community Benefit

Ruth.Pichaj@huntingtonhealth.org